



**Quality Assurance Strategic Plan**  
**University of Ruhuna**  
**2021 – 2023**

**Centre for Quality Assurance**  
**University of Ruhuna**

09<sup>th</sup> Nov 2020

**Vision of the CQA**

To assure the highest quality in all study programmes of the University that is respected worldwide.

**Mission of the CQA**

To ensure continuous quality improvements and achieve standards of academic excellence through quality assurance mechanisms

**Goals**

1. Ensuring the expansion of the access to education meets the needs of the country and aligns with national educational policy frameworks.
2. Ensuring continuous improvement in quality of education, research and service experience of students and other stakeholders.
3. Ensuring justice, transparency and equity in QA functions and processes.
4. Contributing towards Good Governance.
5. Inculcating the culture of quality enhancement among students and all categories of staff.

1. **Goal 1. Ensuring the expansion of the access to education meets the needs of the country and aligns with national educational policy frameworks.**

#### Objectives

1. To facilitate the reviewing of curricular of 30 new degree programmes by 2023.
2. To facilitate the reviewing of 20 distance courses and 10 online course by 2023.
3. To ensure all new degree programmes and courses to be introduced are in line with relevant national regulatory frameworks such as SLQF and SBSs.
4. To introduce common credit transfer system for 3 selected degree programmes by 2023.

1. **Goal 2. Ensuring continuous improvement in quality of education, research and service experience of students.**

#### Objectives

1. To internalize a mechanism to monitor and review the implementation of Institutional Review (IR) Recommendations by 2022.
2. To internalize a mechanism to monitor and review of the implementation of Programme Review (PR) recommendations by 2021.
3. To ensure all undergraduate curricular, including those of distance and continuing programmes are revised at least once in five years.
4. To ensure 70% of the undergraduates of Humanities and Social Sciences degree programmes undertake industrial training/ implant training/work-based trainings by 2023.
5. To ensure all degree programmes adopt OBE/SCL.
6. To monitor and review online mode of delivery of academic programmes and make recommendations for improvements.
7. To formalize the mechanism of collecting and analyzing of feedback of students and peers on all aspects of the teaching-learning environment by 2022.
8. To introduce a formal mechanism to provide feedback to the students who do not perform well in the Examinations, by 2022.
9. To conduct long term graduates' employability tracer studies by 2021.
10. To introduce Management Information Systems (MIS) for the activities of the Centre for Quality Assurance by 2023.
11. To liaise with at least one International Agency related to QA by 2022.
12. To facilitate 3 degree programmes obtain international accreditations.
13. To prepare degree programmes for next PR cycle.
14. To implement U-Multi-Rank System by 2023.
15. To prepare Procedures for the Conduct of Online Examinations.
16. To introduce induction training for all postgraduate students by 2023.

### **Goal 3. Ensuring justice, transparency and equity in QA functions and processes**

#### Objectives

1. To monitor, review and make recommendations on the learning experience of differently-able students.
2. To monitor, review and make recommendations on the learning experience of different ethno-religious backgrounds.
3. To make all QA related documents accessible online.
4. To improve the Academic Accountability Model encompassing other academic engagements that are not included in the present version.
5. To introduce separate Accountability Models for Academic supportive and non-academic staff.

### **Goal 4. Contributing towards Good Governance**

#### Objectives

1. To introduce stakeholder feedback collection and reviewing mechanisms for all main administrative entities by 2023.
2. To facilitate all main administrative entities to have client charters and operational manuals.
3. To facilitate all main administrative entities have websites/pages/links on University web.
4. To ensure the regular use of MIS by all main administrative entities, by 2023.
5. To introduce an Induction Programme for all non-academic recruits, in collaboration with SDC.

### **Goal 5. Inculcating the culture of quality enhancement among students and all categories of staff.**

#### Objectives

1. To establish students' Quality Cells in all Faculties by 2022.
2. To establish IQACs at all main administrative entities by 2023.
3. To introduce a module on Quality Assurance in Higher Education for academics' induction programme, by 2022.
4. To improve the awareness about QA activities among all staff and students by 2022.